

20 Most Active Extensions

Filter(s) applied: All calls by Transactions: between 0 and 10 , Time: All day, Date: from 11-Jul-02 to 12-Jul-02, using primary call

Printed on: **24-Jul-2002**

Extension	ExtName	Total Calls	Talk Time	Avg.Call Duration
221	Joni	79	0 hrs. 36 mins. 5 secs.	0 hrs. 0 mins. 27 secs.
240	Bob F	48	2 hrs. 1 mins. 42 secs.	0 hrs. 2 mins. 32 secs.
374	374	38	0 hrs. 30 mins. 0 secs.	0 hrs. 0 mins. 47 secs.
227	Doug	35	1 hrs. 54 mins. 2 secs.	0 hrs. 3 mins. 15 secs.
228	Bill	22	0 hrs. 46 mins. 39 secs.	0 hrs. 2 mins. 7 secs.
226	John D	20	0 hrs. 39 mins. 44 secs.	0 hrs. 1 mins. 59 secs.
245	Test 3	17	0 hrs. 35 mins. 8 secs.	0 hrs. 2 mins. 4 secs.
232	Igor	15	0 hrs. 1 mins. 47 secs.	0 hrs. 0 mins. 7 secs.
251	Modems	13	4 hrs. 5 mins. 43 secs.	0 hrs. 18 mins. 54 secs.
230	Mark	9	0 hrs. 19 mins. 18 secs.	0 hrs. 2 mins. 8 secs.
223	Kitchen	8	0 hrs. 1 mins. 16 secs.	0 hrs. 0 mins. 9 secs.
242	Mike	8	0 hrs. 9 mins. 12 secs.	0 hrs. 1 mins. 9 secs.
373	373	7	0 hrs. 3 mins. 0 secs.	0 hrs. 0 mins. 25 secs.
224	John H	6	0 hrs. 11 mins. 11 secs.	0 hrs. 1 mins. 51 secs.
229	Service	5	0 hrs. 9 mins. 45 secs.	0 hrs. 1 mins. 57 secs.
236	Board 2	4	0 hrs. 0 mins. 28 secs.	0 hrs. 0 mins. 7 secs.
244	Test 2	3	0 hrs. 1 mins. 17 secs.	0 hrs. 0 mins. 25 secs.
360	Brd Rm2	3	0 hrs. 5 mins. 44 secs.	0 hrs. 1 mins. 54 secs.
237	Doug 2	2	0 hrs. 3 mins. 2 secs.	0 hrs. 1 mins. 31 secs.
246	Test 4	2	0 hrs. 8 mins. 42 secs.	0 hrs. 4 mins. 21 secs.
Total:		344	16 hrs. 21 mins. 30 sec	0 hrs. 2 mins. 47 secs.



This report provides a list of extensions sorted from the most active to the least active **using primary calls only** (the initial extension that answered or placed a call). Calls that were initiated by one extension and then transferred or subsequently picked up by the extension in question are not included. I.e. a call answered by ext. 221 and transferred to 222 will not be included in this report under ext. 222. *Talk Time* does not include any Hold time.